**Gopal Pusuluri** (408) 500 9601 / [gopal.pusuluri@gmail.](mailto:gopal.pusuluri@gmail.com)com

South Jordan, UT

* Experienced QA Architect/Mentor with 18+ years of demonstrated history of leading multiple Quality assurance teams, Automation in Agile, Scrum & Waterfall environments, for Web, Mobile & Enterprise software, and services in various domains (Automotive, Retail, Finance, Social networking, Telecommunications)
* Highly motivated & committed, Result oriented, Customer centric, technically sophisticated, and strong support professional.
* Worked for Fortune top 10 companies such as Google (Gmail, Orkut, Google Maps, books) Apple (iAd), Visa (Pay by Visa).

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| **PROFESSIONAL SUMMARY**  Proven expertise in the following areas:   * Software Test planning & analyzing. * QA methodology, tools, matrices, and practices. * Project Management. * Black/Grey/API testing & QA Automation frameworks. * Agile, Agile hybrid/Scrum methodologies. * SDLC, STLC processes. * Problem Isolation & Reporting * Communications. * Web-based & Mobile testing. * SaaS & Enterprise software testing. | **CERTIFICATIONS**   * Certified Associate in Project Management. * Certified Scrum Master. * Certified SAFe Scrum Master. * Generative AI & ML engineer. * SUN Solaris 8 (UNIX) System Administration.   **EDUCATION**   * Master of Computer Applications – 2002. * Bachelor of Commerce – 1999 |

**Skills**

• AI • Machine Learning • APIs • Agile/Agile Hybrid • Java • XML • Scrum • Microsoft SQL Server • Web Services • MicroStrategy • Test Cases • Git • Maven • User Interface (UI) • REST • JavaScript • Oracle • Jira • Unit TestNG • TestRail • Test Automation.

**Accomplishment Highlights**

* Built fully functional offshore team (5+ members) from scratch in less than a month for Apple’s IAD testing project.
* 500+ features tested under a year for Google Orkut with high success rate.
* Successfully driven Google Orkut ON/Offshore (US, Europe & Asia) QA team to meet the aggressive weekly release schedules by implementing round the clock live communication system.
* Received IBM Spot award for leading the QA Team (consists of 4 members) for reducing the project testing life cycle duration by 30% by implementing orthogonal array testing technique.

**PROFESSIONAL SYNOPSIS**

**QA Architect Manager @** COX Automotive Dec 2013 – Present

Draper, UT

**Responsibilities**

* Led multiple team(s) of 10+ members in onshore/offshore model (including 4 Automation engineers, Release engineer & Manual Testers) in Agile hybrid environment.
* Automation framework technologies: NodeJS, JavaScript, Selenium, Appium, Jest, Puppeteer, TestNG, Jenkins and API (REST) testing using tools like Postman, SOAPUI and curl.
* Involved in designing, building, integrating & maintaining automated test suite with CI/CD (Continuous Integration) using Harness & Jenkins.
* Prepare, Monitor, and analyze KPIs, reports, logs (SPLUNK), alerts (New relic) by running the automated test cases as and when required.
* Responsible for Test environment setup such as Data seeding, mocking, Scripting, and maintenance (AWS/Kubernetes, VMs), Code and Build deployments (Jenkins), and monitor resource utilization.
* Manage and responsible for End-to-End System/Functional/Regression /Integration/Automation/Performance and testing deliverables such as Test plans, Testcases (Test rail), Automation code (Git), matrices and artifacts (Confluence and SharePoint).
* Responsible for pre-production (UAT with stakeholders / Clients) & Post-production (Release coordination, Production sanity, patch management activities).
* Expertise in test case management, code coverage, defect analysis, QA activities, test results, leaked defects, root cause analysis and identifying areas of improvement.
* Working/Interacting with Product and Engineering Managers, co-manage release cycles and escalate product improvement needs/defects.
* Direct assessment of product readiness by assessing scope and risk.
* Planned and monitored execution of work assignments for the quality assurance team.
* Be an escalation point for all matters related to testing and operate as a primary point of contact for the other QA teams.
* Successfully implemented steps required to improve the processes wherever required by retrospective meetings, feedback, etc.
* Managed multiple projects under tight deadlines, often with competing priorities and complexities.
* Identify Test cases/procedures that need to be automated by isolating repetitive actions, automate test cases for regression test using automation frameworks.
* Database (Oracle) validation testing using SQL queries.

**Sr. QE/Lead/Manager @** Epace Technologies Inc,June 2007 – December 2013

San Francisco Bay area, CA.

Worked for various clients such as Visa, Apple, Barnes & Noble(Retail book store), Google (Orkut, Gmail, Google books, Google HR), IBM (AT&T, Telstra)

**Responsibilities**

* Primary for organizing and creating deliverables including Detailed Test Plan, Weekly Status Reports, and Summary Analysis of Findings.
* On an ongoing basis, provide QA status updates on projects to management and Peers.
* Provided analysis of risks to maximize likelihood of project success.
* Provide liaison support for Product Releases.
* Provided support for middleware teams for integration testing efforts.
* Provide technical leadership to the QA team (6 members onsite/offshore team) in developing test plans (includes Automation), design, strategy and implement of test cases and execution, cross browser testing.
* Oversaw every aspect of product testing including Black box testing (Functional, Regression, System, Integration, Acceptance, Smoke, Ad-hoc, API testing).
* Grey box testing (Database, Security, Performance, load, and stress testing).
* Assisted in staffing, policies and procedures assuring best QA practices.
* Performed Mobile testing (Functional, System and Integration) on Android and IOS devices for Google Books.